



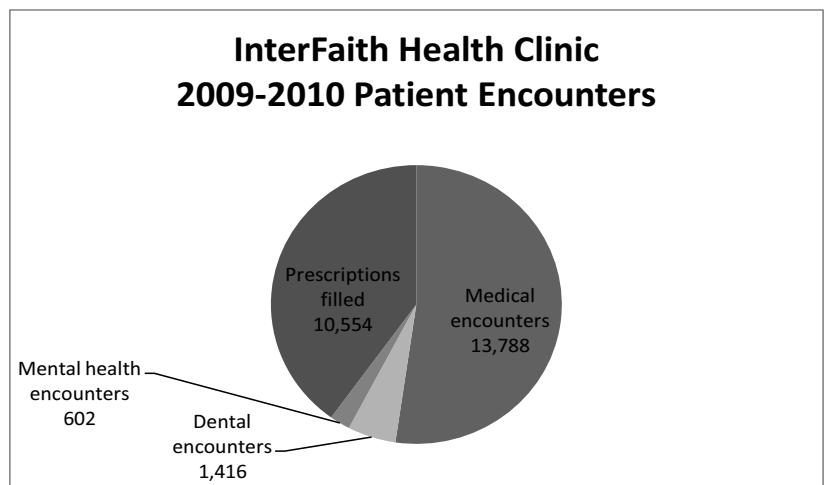
Fall 2010
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InterFaith
HEALTH CLINIC

Update

A quarterly publication to inform current and prospective friends of the InterFaith Health Clinic
Providing affordable medical, dental and mental health care to the working uninsured and other underserved people

InterFaith Concludes Fiscal Year with over 26,000 Patient Encounters



InterFaith’s 2009-2010 fiscal year ended on June 30th, and we’re happy to share news of another successful year. Despite significant challenges, InterFaith’s 2010 fiscal year concluded with over 8,000 low-income patients receiving affordable primary care, dental care, mental health counseling, and prescription medications.

During the course of the year, InterFaith provided 26,360 patient encounters, broken down by the clinic’s four disciplines as depicted in the pie chart.

InterFaith also took on 1,283 *new* patients over the course of the year. With an increasing patient load, volunteers were critical to InterFaith’s success. During the year, InterFaith’s volunteers logged over 5,400 hours on-site, with volunteer specialists providing hundreds more hours of volunteer care off-site in their private offices. InterFaith employs only 28 individuals and has an active patient base of over 8,000. As a result, we relied heavily on over 500 volunteers to diagnose and treat our patients throughout the year.

Many of these volunteers were area specialists – cardiologists, neurologists, orthopedists, and other specialty physicians. Because sometimes a patient needs more extensive treatment than we can provide on-site, InterFaith is fortunate to have a network of over 400 volunteer specialists to

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Mission Statement

To provide accessible, affordable, and quality health care to the low-income, working uninsured, primarily through the support of the religious, health care, and business communities.

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InterFaith Health Clinic
315 Gill Avenue
Knoxville, TN 37917
Phone: (865) 546-7330
Fax: (865) 546-6643
staff@interfaithhealthclinic.org
www.interfaithhealthclinic.org

A Message from our Executive Director

Nearly five months have passed since InterFaith underwent significant staffing reductions in order to cut costs. With every employee shouldering extra work and with money even tighter than usual, it's easy to let our thoughts turn gloomy and negative. But at InterFaith, we are choosing to be thankful.

We're thankful that, in the face of so many challenges, we were able to provide over 26,000 patient encounters last year. We're thankful that our modest facility serves as a medical home for over 8,000 hardworking individuals who have nowhere else to turn for healthcare. We're thankful that, despite funding cutbacks and a weakening economy, we were able to find the resources to take on 1,283 *additional* patients last year. And we're especially thankful that, despite losing nearly one-fourth of our staff, we didn't have to discharge one single patient.

We're thankful for literally hundreds of volunteers who give of their time and resources to treat our patients. We're

thankful for all three area hospital systems, each of which partners with us to provide reduced-cost surgeries, diagnostics, and lab work to our patients. We're thankful for the many pharmaceutical companies who donate medications to help manage our patients' diseases, and we're thankful for our patients, who continually remind us to be grateful even in the hard times.

And we're especially thankful for you – our friend, donor, or ambassador – who cares enough to support us even when times are tough. It is my hope that, regardless of your circumstances, you will find something for which to be grateful during this Thanksgiving season. On behalf of the staff and patients at InterFaith, we wish you peace and comfort during this most sacred season.

Melissa Knight
Executive Director



How Can I Help InterFaith?

Dental Volunteers - Because InterFaith's dental clinic is now volunteer-based, InterFaith is in need of volunteer dentists to perform general dentistry as well as extractions and volunteer hygienists to perform cleanings. Contact Donna Barker at 546-7330.

Dental Supplies - InterFaith's Dental Clinic also needs individually wrapped toothbrushes, toothpaste, and floss. Contact Donna Barker at 546-7330.

Opportunities to Raise Awareness about InterFaith - Is your club, church, or neighborhood group looking for a speaker? An InterFaith representative would be happy to inform others of the clinic's services and needs. Contact Nina Bowling-Milner at 546-7330.

Financial Support - One of the most important ways you can support InterFaith is by providing financial support. Every \$40 you donate will provide for one patient encounter.

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which we can refer patients who need more specialized care. Last year, InterFaith initiated 4,724 specialty referrals, which provided our patients with comprehensive health care that they otherwise would have been unable to afford.

InterFaith's medication dispensary helped thousands of low-income workers gain access to potentially lifesaving medicines by distributing \$2.2 million of prescription medications last year. Thanks to pharmaceutical assistance programs, 98% of the medications dispensed last year were donated.

In keeping with InterFaith's commitment to comprehensive health care, the clinic conducted quarterly eye clinics for the 7th consecutive year. With the support of the Tennessee Valley Eye Center, approximately 80 patients received discounted eye examinations at each clinic. Thanks to the generosity of Andes Optical, these patients were then able to purchase a pair of prescription eyeglasses for a flat \$13 fee. Other local optometry practices also provided discounted exams for our patients throughout the year.

In June, InterFaith concluded the third and final year of the *Medical Home Initiative*, a collaboration between InterFaith, Cherokee Health Systems, and Knoxville Area Project Access. The goal of the *Medical Home Initiative*, which was sponsored by the United Way of Greater Knoxville, was to provide at least 2,250 new medical homes for low-income, uninsured residents of Knox County. InterFaith met and exceeded the initiative's goals, having provided over 4,000 new medical homes at the end of June. In other words, over the last three years InterFaith has taken on over 4,000 new patients.


The end of the *Medical Home Initiative* also meant the end of one of InterFaith's most significant funding sources, so the clinic was forced to make staffing reductions and minimal

program changes in early June. First, InterFaith's board of directors made the decision to stop purchasing medications for the clinic's dispensary and instead rely on donations from pharmaceutical companies and the \$4 prescription programs at local retailers to meet our patients' medication needs. Secondly, InterFaith's dental department returned to a volunteer-based model rather than being run by paid staff. Finally, InterFaith's evening clinics were reduced to three evenings per week. At present, evening clinics are being held on Monday, Tuesday, and Thursday evenings until 8 p.m.

InterFaith's 2009-2010 Fiscal Year BY THE NUMBERS

- *Provided 26,360 patient encounters
- *Took on 1,283 new patients
- *Logged over 5,400 on-site volunteer hours
- *Initiated 4,724 specialty referrals
- *Distributed \$2.2 million in prescription meds
- *Coordinated over 300 eye exams

Nearly four months following the staff and program changes, InterFaith is pressing forward to provide the best possible care for our patients. Despite the loss of nearly one-fourth of our staff, not one single patient was discharged from the clinic. Employees are shouldering extra responsibilities and volunteers are digging deep to ensure that our patients have continued access to affordable health care services.

Thanks to all of you who volunteered, donated, or otherwise supported us during the last year. We couldn't have done it without you! 



Nothing says "Happy Valentine's Day" like a delicious cupcake, and that cupcake tastes even sweeter when it helps uninsured workers access affordable health care. Beginning January 4th, InterFaith will begin accepting cupcake orders for the second-annual Sweets to the Sweet fundraiser.

The cupcakes will be designed especially for the fundraiser by The Cupcakery and are available for purchase at \$50 each. Each cupcake underwrites the cost of one patient visit at InterFaith. The cupcakes, along with a Valentine's Day card acknowledging your gift, will be delivered to your Sweetie on February 14th.

For more information or to place your order, contact Nina or Trudy at 865-546-7330 or info@interfaithhealthclinic.org



This holiday season, give the gift of healing by honoring your loved ones with a gift to the InterFaith Health Clinic.

A gift to InterFaith is the perfect way to remember your colleagues, friends, and family members during this special time of year.

Clearly list the names and addresses of those you wish to honor. Also, please include how you want your name to appear on the honor card sent to the recipient. Each honoree will receive an attractive holiday card, the inside of which is pictured below:

*In the spirit of this
joyous season
a donation has been made to the
InterFaith Health Clinic
in honor of*

by



The front says "Happy Holidays".
Acutal card size is 4 1/4" x 5 1/2".

A minimum \$20 donation per honoree is suggested.

**Mail honorariums
(including honoree addresses) to:
InterFaith Health Clinic
Attn: Honorariums
315 Gill Ave.**

IT'S TAILGATE TIME IN TENNESSEE!

The University of Tennessee's Circle Park was flooded with hungry tailgaters during the World's Largest Tailgate Party 2010. Held before UT's Sept. 18th game against Florida, the tailgate party appealed to the true volunteer spirit of football fans by allowing them to contribute to one of Knoxville's most valuable resources – InterFaith Health Clinic.



Sponsored by the Greater Knoxville Sertoma Club and area businesses, the tailgate party is a 17th-annual event in Knoxville, with all proceeds benefiting InterFaith. This year's event raised about \$8,000 for the clinic.

"The tailgate party is a great opportunity for Sertoma to raise money for a really worthwhile cause," said John Kerr, a member of the Greater Knoxville Sertoma Club. "People need to know about InterFaith and all the services they provide to our community. This event is a great way to spread the word and raise a little money to help the uninsured in Knoxville," he said.

Tailgaters enjoyed a meal provided by Chick-fil-A, as well as performances by UT's Dance Team and Pep Band. Guests also had a front-row seat for the



football team's arrival with Coach Dooley to pay homage to the Torchbearer statue.

The World's Largest Tailgate Party was held from 11:30-3:30, and approximately 500 meal tickets were sold during the event.

TAILGATE SPONSORS BB&T

- Camel Custom Canvas Shop**
- Central Communications & Electronics, Inc.**
- Coca-Cola**
- John Kerr, CFP**
- Enrollment First, Inc.**
- KenJo Markets**
- Knoxville Association of Health Underwriters**
- Landmark International Trucks**
- Marsha Sneed,**
- Remax Preferred Properties**
- Team Vols**
- Ullrich Printing**





Gifts-in-Kind

Donated goods and services help us keep operating costs low. We received gifts from these friends between July 1, 2010 and September 30, 2010, 2010.

Carol Bayless
Gabrielle Blake
Julia Campbell
Farmers Mutual-Scott
Kehne's Family
Dee Freeman
Susan French
Betty Griffin Family
Chester Harper
Faye Haynes
Mrs. Eleanor Hunley

Sherry Johnson
Phillip Kirkland
Deborah Ledgerwood
Samuel D. Looney
Josephine Lowe
Sabrina McClendon
Sue McCoy
Robert W. Newcomb
Keith Parker
Dr. Gibbs M. Prevost, Jr.
Ken Reese

Paul Reynolds
Buck Rogers
Barbara Wheeler Ross
Ron Russell
Dave & Cheryl Seneker
Claude & Lisa Sharp
Smithwood Baptist Church -
Grace Jones for "Making
a Difference"
Elizabeth Vanzant
Barbara Wheeler-Ross



The Gift Goes On...

A donation to InterFaith can be made in memory or in honor of friends and loved ones. Contributions for birthdays, anniversaries, or as a special way of saying thank you to someone will support the ministry of InterFaith.

If you are doing estate planning, please remember that a charitable bequest in your will is an excellent way to provide financial help to the InterFaith Health Clinic and effect tax savings for your estate. InterFaith received the following memorials, honorariums, and donations between July 1, 2010 and September 30, 2010.

In Memory Of...

Rick Tipton

Wagon Wheelers
Kim & Ann Rush
Charles Clifford
Dr. Earl L. Keister, Jr.
Mildred Dupree
Kathryn B. Bramblett
Herrell Akers
Mr. & Mrs. John Beretta, Sr.
Vivian Beretta
Mr. Wendell Williams
Hop & Fay Bailey
Coda Sumner
Dr. E. V. Davidson
Dr. Robert Whittle
Sam Rodgers
Jim & Linda Worden
Ruth Porter Pierce
Sam & Mary Anne Beall
Joe Edward Munsey
The Lundin Family
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Jack & Marilyn Draper
Theodore Tarwater
David & Patricia Harris
Robert McLean
Cynthia P. McLean
Leslie Weber
Glen D. Weber
John C. Parks
Chris & Mari Brooks
Katherine Ewell Raye
Edward S. Albers, Jr.
Mrs. Robert H. Dempster, Jr.
Connie Hewitt
Brady Wilson
Mrs. Barbara Rosson
John W. Rector
Cleo Franks
James R. Hail
Gloria & Dwight Kessel
Mrs. Tom (Lois) Tarwater
Mrs. Kent (Martha Anne) Withers
Jim Elliott
Ellen (Sis) Mitchell

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Mrs. Robert H. Dempster, Jr.
Jimmy Harrington
Marty & Jimmy Pitkanen
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Marcia Silverstein
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Sam Griffin
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Blanche Wear Stephens
Beryl Novinger
Frances Sexton
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Polly Bounds
Nell Burkhalter
Judy Sayne
Leslie Huffine
Robert A. Ellis, Sr.
Jean Akers Ellis
Dr. Gwendolyn M. Boyd

Jim & Mary Boyd
Hal Frincke
Bob & Anne Killefer
Fred Rauhuff, Sr.
Frank & Nancy Harrington

In Honor Of....

Donald & Jan Lindsey
Barbara Valentine
Vivian Beretta
Sandy Greaney
Dr. Pat Burkhardt
Dr. & Mrs. Charles Huddleston
From The Heart
Drs. Dan & Jane Conrad
Dave & Virginia McWhirter
Irmentraud Powell
Dr. Ben Scott
Gail Giffin
Delphia West
Jean W. Byrne
Mrs. Kyle C. Moore
James Campbell Brown

Jessica Lee Wise
 Kadence Campbell Brown
 Taylor Elizabeth Grey
Glenda Jones
Heather Price
Donna Milsap
Paula Sandel
Marshall Smith
Angela Browning
Carolyn Gibson
Mary Greene
 Jim Boyd

From the heart...

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 AT&T
 Dr. Shirley Avery

Ronnie & Donna Collins
 F. Michael Combs
 Covenant Health
 Dr. Nyla Cross
 Cumberland Presbyterian
 Church - The Night Circle
 of Virtue
 Omer & Hazel Davis
 James O. Dillard
 Mr. & Mrs. Robert C. Drew
 Kimberly K. Ducote
 East Tennessee Foundation
 Eastminster Presbyterian
 Robert & Nancy Elder
 Erin Presbyterian Church
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 Fellowship Evangelical Free
 Church
 First Presbyterian Church
 First Tennessee Foundation
 Ms. Mollie E. Flynn

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 New Life UMC
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 Dr. & Mrs. Charles
 Huddleston
 Jacki & Richard Imbrey
 John XXIII University Parish
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 Knoxville Beverage Co.
 Peter Koeppen
 Margaret A. Kranaskas
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 Mr. Z. R. McNutt
 H. Penney McWilliams-
 Koeppen
 Meriwether Capital Corp.
 Mike Milner
 Morgan Stanley
 Mount Rest Fund of East
 Tennessee Foundation
 Ruth H. Newsom
 Paddison Charitable
 Foundation
 R. Blair Patteson
 Madelon Perreault
 Philoptochos Society
 William D. Powell, D.D.S.,
 M.S., P.C.

Dr. & Mrs. William P.
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 Tennessee
 Dr. R. F. Register
 Bradley & Terry Richardson
 Robert Lee Weiss
 Foundation
 Benjamin D. Scott D.D.S.
 Second District Dental
 Society
 David & Mary Lou
 Shivinsky
 Paul & Betty Smith
 Smithwood Baptist Church -
 Mary Martha Ruth Class
 Smoky Mountain Combined
 Federal Campaign
 Joel & Wendy Southern
 Margie Stanton
 State of Tennessee
 Stock Creek Baptist Church
 Jean H. Stuckey
 Samuel & Linda Taylor
 James & Jennifer Taylor
 Forrest G. Tompkins, M. D.
 Barney & Kaoru Tullock
 United Way of Chester
 County
 United Way of Greater
 Knoxville
 Thomas & Danni Varlan
 Linda & Buck Vaughn
 Victory Chapel Baptist
 Church
 Mr. & Mrs. William P.
 Weeks
 Kay Whitt-Fecher
 Cecelia Ann Winfrey
 Noella L. Wong



Frank S. Balaban, D.D.S., P.C.
 Clinton E. & Phyllis Ball
 Bearden Lions Club
 Richard & Sharalyn Blattner
 Dr. Michael Bowman
 Bevan W. Brown, Jr.
 Elizabeth A. Burman
 Calvin Metcalf Class -
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 Carr Rehab, Inc.
 Cathedral of the Sacred
 Heart of Jesus
 Charlotte S. Watson
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 City of Knoxville
 Linda & Bobby Clay
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 Dr. Judson & Cynthia Gash
 Millie Gimmel
 Ivelta & Bob Glinski
 William G. Goetz
 Grigsby Chapel United
 Methodist Women
 Wilma & Wayne Grimes
 Thomas R. & Penn E. Grove
 Joe & Danielle Haas
 Scott B. Hahn
 Mr. Charles E. Hardway
 Kim A. Haynes
 Don Henderson
 Bertram R. Henry
 Heska Amuna Synagogue -



**The InterFaith
Health Clinic
Update**

315 Gill Avenue
Knoxville, TN 37917

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Help us update our records!

So that we can continue to send you timely correspondence, please send your preferred mailing address **and email address** to info@interfaithhealthclinic.org or call Trudy at 865-243-3038.

Because we would eventually like to transition to delivering our quarterly newsletters electronically, providing your email address will help us to cut costs and direct more money to direct patient care.



The InterFaith Health Clinic is proud to be a United Way of Greater Knoxville member agency.

This facility receives funding from the State of Tennessee